

Green Shield log in

In summer of 2023, we moved to multi factor authentication and require members to now use an email address to log in. If they have not logged in since then they would encounter a message at first log in to update to an email address.

The steps below:

How do I change from username to email login?

1. If logging in for the first time, select "Register your account".
NOTE: "Click here" in the banner takes you to the same place as "Register your account".
2. Enter details requested - email address, confirm email address.
Click "Next".
3. A verification code will be sent to the email entered in the previous step.
NOTE: The verification code can be copied from the email.
4. Enter verification code, click verify code, click next.
5. Password creation must meet the criteria outlined.
Enter password, re-enter password. Click "Next".
NOTE: Existing password for web account can be reused if it meets the criteria.
6. Direct Deposit information will only be displayed if we do not have the information on file.
Enter details requested – transit Number, Bank Number, Account Number or select skip for now. Click 'Next'.
7. Click "Finalize Registration".
8. Congratulations! Account is successfully set up.