

## Cuban travel requirements – confirmation of travel insurance policy required

Effective May 1<sup>st</sup>, 2010, the Republic of Cuba is requiring all travellers, foreigners and Cuban overseas residents to possess a travel insurance policy (covering medical expenses) that has been issued by an insurance entity recognized in Cuba.

Green Shield Canada is pleased to inform that our emergency out-of-country travel coverage is administered by Mondial Assistance, a provider which is recognized by the Republic of Cuba's government. If you have active emergency out-of-country travel coverage through Green Shield Canada, you will not have to purchase any additional coverage. However, you will need to provide documentation to prove your coverage.

When travelling to Cuba, as a plan member with emergency out-of-country travel benefits, you should carry with you:

- 1. Provincial Health Card**
- 2. Proof of insurance** – Your Green Shield Canada ID card is all you need.
- 3. Proof of a contractual relationship with a recognized provider** – Please print the letter below as proof of this relationship.

These three documents are sufficient to allow Green Shield Canada plan members into Cuba without the need of additional insurance. It is possible that you will hear varying opinions on what documents are required to prove your coverage. For the time being, we recommend that you carry all three documents with you.

May 1, 2010

Ministry of Justice  
Calle O No. 216, Vedado, La Habana  
República de Cuba

**Re:** Confirmation of Travel Insurance Policy Issued By a Recognized Foreign Insurance Entity

To Whom It May Concern:

This letter is in regards to the Republic of Cuba's requirement that all travellers, foreigners and Cuban overseas residents must possess a travel insurance policy covering medical expenses that has been issued by an insurance entity recognized in Cuba.

Please accept this letter as confirmation that the Canadian resident in possession of this letter, together with a copy of their travel insurance policy documentation, has a travel insurance policy through Green Shield Canada Travel Assistance which is administered and assisted by Mondial Assistance (formerly World Access Canada), a provider which is recognized by the Republic of Cuba's government.

Each traveller is required to meet the terms, conditions and eligibility requirements of their travel insurance policy in order for coverage to be in effect.

Mondial Assistance, which is the world's largest travel insurance and assistance company, has a long-standing contractual agreement with and is a trusted partner of the Cuban assistance company ASISTUR.

If you have questions or to verify Mondial Assistance's partnership with ASISTUR, please contact:

**ASISTUR**

Prado No. 208 entre Trocadero y Colón, Habana Vieja, La Habana  
Telf:(53 7) 866 4499  
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Sincerely,



William Breckles  
President and Chief Executive Officer  
Mondial Assistance Canada